

## TERMS OF GUARANTEE FOR THE PRODUCTS OF BAKS

1. Quality of products is guaranteed by BAKS providing they are applied accordingly to product destination and technical- environmental requirements.

The guarantee covers mechanical strength of products and corrosion resistance for zinc coating according to PN EN ISO 12944-2/2001 standard.

2. The standard products are under guarantee up to 12 months since the date of sale and provided that all the below mentioned conditions are fulfilled.

a/ Storing: all elements should be stored in dry premises, on pallets, containers or foundations specially designed for that purpose. Warehousing on ground or concrete is not allowed. Thin elements (0.5-1.0 mm) and 300-600 mm wide should be separated every third layer with cartoon or wooden plate partition. Keep products away from water and damp environment to avoid white corrosion (white and grey spots), which is not covered by the guarantee.

b/ For transport all elements should be fastened firmly to avoid damage and secured from any harmful environmental effects, including requirements mentioned in sub-point (a).

c/ Mechanical strength: any damages arising from improper product application shall be excluded from guarantee, ex: disregard for technical requirements (overloading, damages by environmental effects), mechanical damages of zinc coating (zinc or paint). Under guarantee are exclusively damages and defects arising at the side of the Supplier, such as zinc coating scales, fractures and bending of construction.

d/ Resistance against corrosion: the customer shall always define the corrosion category according to PN EN ISO 12944-2/2001 standard.

**Table no. 1**  
**PN EN ISO 12944-2 standard – excerpts**

Corrosion category	Protective layer reduction	Examples of environment typical for temperate climate
C1- insignificant	<0.1	Indoor: heated buildings with clean atmosphere, ex. offices, shops, etc.
C-2- small	>0.1 to 0.7	Indoor: non-heated buildings with condensation, ex. sports hall, warehouse, etc. Outdoor: moderate air pollution
C3 – medium	>0.7 to 2.1	Indoor: production premises with high humidity and moderate air pollution, ex. laundry, brewery, dairy, etc. Outdoor: industrial and urban atmosphere

C4- high	>2.1 to 4.2	Indoor: chemical plants, swimming pools, shipyards, etc. Outdoor: industrial zones and coastal areas with moderate pollution
C5 – extremely high (industrial)	>4.2 to 8.4	Indoor: buildings and areas with permanent condensation and aggressive atmosphere Outdoor: industrial zones with high humidity and aggressive atmosphere
C5- extremely high (sea)	>4.2 to 8.4	Indoor: buildings and areas with permanent condensation and extremely high pollution Outdoor: coastal areas placed from coast to the sea and in water environment

The standard products are manufactured according to 2 methods of zinc coating:

- steel plate, galvanized according to the Sendzimir method and PN EN 10142 standard (products designed for application in dry premises of C1 and C2 class);
- steel, hot-dip galvanized according to PN EN ISO 1461 standard (products designed for outdoor application with guarantee period depending on the level of environmental pollution).

3. Any defects disclosed within the guarantee period shall be repaired by BAKS as soon as practicable, within the period not exceeding 30 working days and free of charge..
4. Excluded from guarantee are standard operational procedures like cleaning or maintenance.
5. In the event of any change in construction or improper product application the Consignee shall lose all rights under the guarantee.
6. The detailed rights of the Consignee and the Supplier's obligations under guarantee shall be regulated by the Civil Code.

On special request of the Consignee and in exceptional cases the period of guarantee may be extended after the storage conditions and operational procedures of the already installed products are previously agreed.